## **Act! V-25 System Requirements**

# Act! Premium Cloud \*Also applicable for Act! CRM Classic

## **Server System Requirements**

- 4 GB available hard disk space
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 4 GB system memory
- 1.8 GHz processor
- Network Interface Card
- Router and/or Firewall that supports IPv4 NAT or IPv6

## **Supported Opperating Systems**

- Windows Server 2022
- Windows Server 2019
- Windows Server 2016
- Windows Server 2012 R2 (Only Upgrades Supported)
- Windows 10 (64-bit)
- Windows 11 (64-bit)

#### **Database Server**

 Act! uses SQL Server® 2019 Express or your existing installation of SQL Server 2014 R2 or newer.

## **Supported Office Integrations**

- Microsoft® Office 2021 (32-bit and 64-bit)
- Microsoft® Office 2019 (32-bit and 64-bit)
- Microsoft® Office 2016 (32-bit and 64-bit)
- Microsoft® Office 2013 (32-bit and 64-bit)
- Microsoft® Exchange and Office 365 for contact and calendar synchronization (Further information around Exchange support is availablehere)
- .NET 4.8

## **Mobile Client System Requirments**

- Apple iOS
- Google Android

## **Supported Browsers**

- Google Chrome<sup>™</sup> Browser for Windows
- Google Chrome<sup>™</sup> Browser for Mac
- Microsoft Edge™ v79 and above

# Act! Premium (v25) / Act! Growth Suite (v25) - Access via Windows®

## **System Requirements**

- 4 GB available hard disk space
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 4 GB system memory
- 1.8 GHz processor
- .NET 4.8

### **Supported Operating Systems**

- Windows Server 2022
- Windows Server 2019
- Windows Server 2016
- Windows Server 2012 R2 (Only Upgrades Supported)
- Windows 10 (64-bit)
- Windows 11 (64-bit)

#### **Database Server**

Act! uses SQL Server® 2019 Express or your existing installation of SQL Server 2014 R2 or newer.

## **Supported Office Integrations**

- Microsoft® Office 2021 (32-bit and 64-bit)
- Microsoft® Office 2019 (32-bit and 64-bit)
- Microsoft® Office 2016 (32-bit and 64-bit)
- Microsoft® Office 2013 (32-bit and 64-bit)
- Microsoft® Exchange and Office 365 for contact and calendar synchronization (Further information around Exchange support is available here
- .NET 4.8

## **Mobile Client System Requirements**

- Apple iOS
- · Google Android

## Act! Premium (v24) - Access via Web

## **Server System Requirements**

- 4 GB available hard disk space
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 4 GB system memory
- 1.8 GHz processor

- Network Interface Card
- Router and/or Firewall that supports IPv4 NAT or IPv6
- .NET 4.8

## **Supported Operating Systems**

- Windows Server 2022
- Windows Server 2019
- Windows Server 2016
- Windows Server 2012 R2 (Only Upgrades Supported)
- Windows 10 (64-bit)
- Windows 11 (64-bit)

#### **Database Server**

Act! uses SQL Server® 2019 Express or your existing installation of SQL Server 2014 R2 or newer.

## **Supported Office Integrations**

- Microsoft® Office 2021 (32-bit and 64-bit)
- Microsoft® Office 2019 (32-bit and 64-bit)
- Microsoft® Office 2016 (32-bit and 64-bit)
- Microsoft® Office 2013 (32-bit and 64-bit)
- Microsoft® Exchange and Office 365 for contact and calendar synchronization (Further information around Exchange support is available here
- .NET 4.8

## **Mobile Client System Integration**

- Apple iOS
- Google Android

## **Supported Browsers**

- Google Chrome™ Browser for Windows
- Google Chrome™ Browser for Mac
- Microsoft Edge™ v79 and above